

Adaptive BC Solutions, LLC

About Us: Business and Security Information

Last Updated: January 26, 2026



Adaptive BC Solutions is a single-owner LLC established in Ohio in 2013.

- Our Employer Identification Number (EIN) is: 46-2506767
- Our company website is: AdaptiveBCS.com

Adaptive BC Solutions is a professional services company that offers consulting, software, and training focused on business continuity, organizational resilience, and program management.

Adaptive BC Solutions is covered by Hiscox Insurance for both general liability and professional liability (i.e., errors and omissions). A certificate of insurance is available upon request.

- Our End User License Agreement (EULA) is here:
https://www.adaptivebcs.com/docs/AdaptiveBCS_EULA_2022.pdf
- Our Privacy Policy is here:
https://www.adaptivebcs.com/docs/AdaptiveBCS_Privacy_Policy_2023.pdf
- Our Removable Media Policy is here:
https://www.adaptivebcs.com/docs/AdaptiveBCS_ExternalDrive_Policy.pdf
- Our Information Security Policy is available upon request

Initial versions of our business continuity software were developed in tandem with The Ohio State University and licensed in conjunction with their Technology Commercialization Office.

Our software, including the Universal BC™ System, is hosted by LiquidWeb. Liquid web is SAEE-16 and SOC 3 certified. The main data center is in Michigan, and the backup data center is in Arizona. Our servers are actively monitored with Sonar and F5 Distributed Cloud AIP.

- LiquidWeb's SOC 3, audit results, and other certifications are here:
<https://www.liquidweb.com/policies/security-and-trust/>
- Information about active server threat monitoring is here:
<https://www.liquidweb.com/products/add-ons/threat-stack/>
- Detailed information about LiquidWeb's data center locations is here:
<https://www.liquidweb.com/data-centers/>

Our software, including the Universal BC™ System, has both production and development environments, hosted on two different servers. Data in the production environment is backed up nightly. We perform regular IT DR exercises to ensure that the data can be recovered from backup. Our systems collect minimal personally identifiable information (PII); see Appendix A.

For additional questions call us at +1-614-664-3286 or email us at info@AdaptiveBCS.com

Appendix A: Personally Identifiable Information

We do not require the collection of any personally identifiable information (PII) data other than user name, email address, and a strong password needed for system login.

Our systems allow, but do not require, users to manually enter the following PII data for Vital Record Contact Information used for business continuity events:

- Name
- Role or Title
- Phone Number 1
- Phone Number 2
- Email Address 1
- Email Address 2